



TERMS AND CONDITIONS - GROUP CLASSES

Administration and Charges

All correspondence regarding the commencement or termination of lessons, and related matters, should be addressed to info@musictreeuk.com, and not to the students music teacher or any other staff. Charges for the current academic year can be found [here](#).

Starting Lessons

Lessons will not commence until Music Tree's invoice has been paid in full. Trial lessons are charged for at the individual lesson rate.

Payment

Fees for each term must be paid in full in advance. They are to be paid directly to Music Tree not later than the first lesson of the term. If payment is not made by this date, Music Tree may, at its discretion, treat this agreement as having been repudiated.

Extra lessons

Lessons will be suspended during school holidays and at the usual public holidays. Extra lessons may be scheduled during holiday periods or at any other time by mutual consent. (eg. in order to make up for those missed during the term and/or as extra preparation for external examinations). Extra lessons are chargeable.

Reschedules for missed classes

Music Tree does not provide refunds for any missed classes but you can reschedule your absence by joining another class of the week within the month (not on the same day of your class).

In case of a teacher's absence, the lesson will be rescheduled at the end of the term. There will be no reimbursement for missed classes.

Covid-19 T&C

In the event of a government lockdown that forces the closure of the school, your classes will continue online and will be charged as a normal. No classes will be refunded.

Health and safety

There must be one parent/guardian on the premises throughout the session for children 0-3.

There must be one elected parent/guardian on the premises throughout the session for children older than 4.

Students under the age of 12 must be accompanied by an adult when arriving and departing the premises.

Please, make the teachers aware of any medical conditions or special needs that you or the student may have that may be important for the lesson.

All our teachers are DBS checked.

